Question 1:

Is it agreed, as set forth in I-22 (Terms and Conditions), that the terms and conditions of the awarded vendor's contract with the Commonwealth that resulted from its award under ITQ Contract # 4400004480 shall be the governing contract

Answer 1:

PMRS: Yes

Question 2:

The RFQ states that a supplier's contract that was awarded pursuant to ITQ Contract # 4400004480 will be the contracting document. It further lists the following three categories of Services: (1) Consulting- IT General; (2) Commercial Off-The-Shelf (COTS) Software Services; and (3) Modifiable Off-The-Shelf (MOTS) Software Services. Does a supplier who was awarded the ITQ Contract # 4400004480 for the two services categories (i) Commercial Off-The-Shelf (COTS) Software Services and (ii) Software Development Services, qualify to respond to the RFQ?

Answer 2:

PMRS: Vendor must be qualified in any of the three categories

Question 3:

Will the Office of Administrative Services/Pennsylvania Municipal Retirement System agree that any liquidated damages provision in ITQ Contract # 4400004480 shall not apply to this RFQ and to the extent it does apply that it is waived?

Answer 3:

PMRS: No.

Question 4:

Will the Office of Administrative Services/Pennsylvania Municipal Retirement System agree that any provision under the ITQ Contract # 4400004480 requiring the awarded vendor provide its subcontractors' invoices shall not apply to this RFQ and to the extent it does apply that it is waived?

Answer 4:

PMRS: No

Question 5:

Will the Office of Administrative Services/Pennsylvania Municipal Retirement System agree that any provision under the ITQ Contract # 4400004480 requiring the awarded vendor provide its subcontractor agreement shall not apply to this RFQ and to the extent it does apply that it is waived?

Answer 5:

PMRS: No

Question 6:

Will the Office of Administrative Services/Pennsylvania Municipal Retirement System agree that any subcontractor named in the awarded vendor's RFQ response shall be approved as a subcontractor?

Answer 6:

PMRS: No

Question 7:

Training - User Productivity Kit (UPK) is the training development package of choice –

Is the User Productivity Kit a specific set of tools used/owned by PMRS?

Answer 7:

PMRS: No.

Question 8:

Can you share an example of a User Productivity Kit?

Answer 8:

PMRS: No. The User Productivity Kit (UPK) is the name of the deliverable that the selected vendor will develop for use by PMRS.

Question 9:

Training – Deliverables called out in section III-6 Training starts at Deliverable 2 –

Please clarify expected Deliverables for Training

Answer 9:

PMRS: Selected vendor will provide in their training plan a timeline, a listing of training materials, and training methodology for the training required as explained in the RFQ.

Question 10:

How many users for each of the financial areas in scope that will have access into Dynamics?

Answer 10:

PMRS: 25 total licenses for all financial areas. It is estimated that there will be 5 to 10 for each module with some expected overlap.

AP
AR
Cash Mgmt
GL
Reporting
Procurement
 Budget

Fixed Assets

Question 11:

What is the expected State of PA resource staffing plan for this project for the respective areas of scope?

Answer 11:

PMRS: PMRS will ensure appropriate and sufficient staff for the project requirements.

Question 12:

Do you allow non US citizens to perform work on this project?

Answer 12:

PMRS: Yes.

Question 13:

Do you allow for offshore development?

Answer 13:

PMRS: Yes.

Question 14:

What companies were invited to bid on this RFQ?

Answer 14:

PMRS: All companies in one of the three (3) categories.

Question 15:

Is there a specific budget range that has been allocated or pre-approved for this project? If yes, what is the breakdown between software costs and implementation services?

Answer 15:

PMRS: Yes, for implementation services. PMRS has already purchased Microsoft Dynamics.

Question 16:

Are your integrations point-to-point or is there an integration hub/message hub/middleware toolset that you use for interfaces?

Answer 16:

PMRS: We prefer that the integrations be point-to-point.

Question 17:

Do you have an existing reporting tool such as Power BI, Cognos, or Tableau?

Answer 17:

PMRS: Yes. We anticipate using PowerBI because it comes with the Dynamics solution.

Question 18:

What technology is the existing CPAS system based on?

Answer 18:

PMRS: CPAS runs on an Oracle back end.

Question 19:

Will the State of PA provide the technical resources to modify and test the legacy applications side of the interfaces/integrations?

Answer 19:

PMRS: Yes.

Question 20:

Is the vendor expected to perform end user training or perform train-the-trainer training while the State of PA provides the end user training?

Answer 20:

PMRS: Please see Section III-6 – Training

Question 21:

For the Technical Section (III) how do we answer this section? Do we only answer where 'Contractor Response' is noted?

Answer 21:

PMRS: Vendors are responsible for providing a narrative response with appropriate documentation for all sections of the RFQ.

Question 22:

Will the Dynamics solution be on-premise or in the cloud? Are all of the other application systems (SAP, Peoplesoft, etc.) on premise?

Answer 22:

PMRS: The Dynamics environment is located in the Microsoft Dynamics 365 Cloud. The other application systems will be off premise.

Question 23:

Will the State of PA handle the hardware and infrastructure aspects of the project?

Answer 23:

PMRS: Yes.

Question 24:

The terms of the contract to be issued states that it will only be for 24 months. However, in section I-4-B.4 and section III-12, it states that the vendor should provide for 12 months post implementation support. Would you expect 12 months of support past the implementation of Phase 2? If so would the contract be extended to 3 years instead of 2?

Answer 24:

PMRS: The contract will be written to be 24 months with three optional one (1) year renewals exercised a PMRS' sole discretion.